

COPY

Posted: D. Duke

Dept: SA OTS

Date: 11-1-07

Time: _____

2005-231-C

October 29, 2007
Via US Mail

Mr. David S. LaCoste
South Carolina Public Service Commission
Koger Executive Center
101 Executive Center Drive
Columbia, SC 29210

RE: Vanco Direct USA, LLC
Quarterly Service Quality Report for July 1, 2007 – September 30, 2007

Dear Mr. LaCoste,

Enclosed for filing is the Quarterly Service Quality Report for July 1, 2007 – September 30, 2007, filed on behalf of Vanco Direct USA, LLC.

bd Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Please do not hesitate to contact me at 407-260-1011 if you have any questions or concerns.

Thank you for your assistance in processing this filing.

Sincerely,



Mark G. Lammert, CPA
Tax Preparer for Vanco Direct USA, LLC

cc: Vanco Direct USA, LLC
file: Vanco Direct USA, LLC – PUC - South Carolina

RECEIVED

NOV 01 2007

PSC SC
MAIL / DMS

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

Quarter: July - September

Year: 2007

Vanco Direct USA, LLC
(Company Name)

Brian Registe, VP, Finance
(Signature & Title)

200 S. Wacker Dr., Ste. 1600
(Street/P.O. Box #)

Chicago, IL 60606
(City, State, Zip Code)

| | <u>July 2007</u> | <u>August 2007</u> | <u>September 2007</u> |
|--|---------------------|---------------------|-----------------------|
| Number of Customer Access Lines | <u>0</u> | <u>0</u> | <u>0</u> |
| Trouble Reports / Access Line (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Customer Out of Service Clearing Times (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| New Installs Completed within 5 Days (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Commitments Fulfilled (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |

Comments / Explanations: _____
